



Indbank Merchant Banking Services Limited

Format for Investor Complaints Data to be displayed by Stock Brokers on website (Annexure B)

Data of every month ending

S N	Received From	Carried Forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of month		Average resolution on time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	20	20	20	0	0	5
2	SEBI(Scores)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total		20	20	20	0	0	5

Trend of monthly disposal of complaints

S N	Month	Carried Forward from previous month	Received	Resolved	Pending
1	Jan 2022	0	38	38	0
2	Feb 2022	0	40	40	0
3	Mar 2022	0	30	30	0
4	April 2022	0	8	8	0

Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



COMPANY SECRETARY & COMPLIANCE OFFICER